



ANNUAL REPORT

- 2023 -



www.communitylivingoptions.org

MESSAGE FROM THE EXECUTIVE DIRECTOR

As we reflect on the past year, we are proud to highlight the significant progress we've made in advancing our vision of enhancing the quality and scope of our services through integrated and coordinated care. Our organization has always been driven by a commitment to empowering individuals with disabilities to reach their full potential, and this year was no exception.

In a major milestone, we successfully implemented our strategic plan, setting a clear direction for our work and guiding our efforts to make a meaningful impact in the lives of those we serve. This plan serves as a roadmap for our organization's future growth and success, ensuring that we remain focused on the most critical areas of need.

Building on this foundation, we also introduced a new compensation model that recognizes the value and contributions of our dedicated staff. This innovative approach not only acknowledges the hard work of our team members but also aligns our compensation structure with our values and mission.



Fiorella Spalvieri
Executive Director

But perhaps most importantly, we made significant strides in serving more individuals with disabilities than ever before. Whether through our programs, services, or advocacy efforts, we are proud to have made a tangible difference in the lives of people with disabilities, providing them with the support and resources they need to thrive. As we look to the future, we are excited to continue building on this momentum, driven by our shared passion for creating a more inclusive and equitable society for all.

A handwritten signature in black ink, appearing to read 'Fi Spalvieri'.



Staff and Residents headed to see the Detroit Tigers

CLIENT DEMOGRAPHICS AND OUTCOMES

123 CONSUMERS



14%

Adults with Mental Illness

84%

Adults with Developmental Disability

2%

Adults with Co-Occurrence Mental illness-Substance Abuse

1%

Adults with Dementia

Services

47%

RESIDENTIAL HOUSING



40%

SKILL-BUILDING PROGRAM

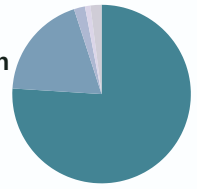


13%

SUPPORTED INDEPENDENT LIVING



76% Caucasian
19% African American
2% Hispanic
2% Asian
1% Bi-Racial



98%

CONSUMER PROGRESS IN PERSONAL GOALS



99%

CONSUMER SATISFACTION



11.5

COMMUNITY ACTIVITIES/CLIENT/MONTH



Staff and Residents at Camp Amigo

FINANCIALS AND PERSONNEL



REVENUE

\$8,963,511



EXPENSES

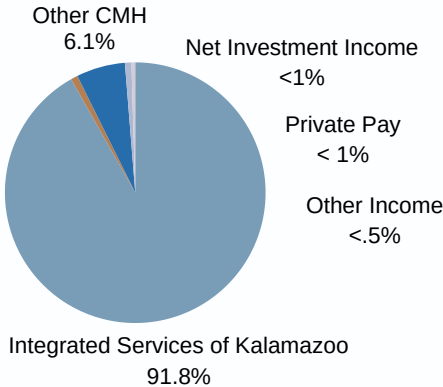
\$8,545,716



NET ASSETS

\$6,326,367

INCOME SOURCES



150

EMPLOYEES

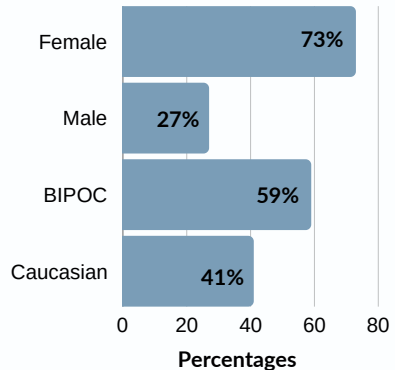


79% DIRECT SUPPORT PROFESSIONALS



21% ADMINISTRATION MANAGEMENT MAINTENANCE OFFICE PERSONNEL

STAFF DEMOGRAPHICS





OUR ACHIEVEMENTS



- Successfully completed a full CARF review of our homes and programs and received CARF Accreditation for 3 years.



- Alcott Adult Learning Center continues to grow it's census. Bronson House has been able to support permanent and respite-care residents.



- Grant Recipient from: Dorothy Dalton Foundation, Kalamazoo Community Foundation, Arts Fund of Greater Kalamazoo, Kalamazoo Rotary, and People's Food Co-op

FUTURE DIRECTION

Maintain Commitment to DEIA Plan and Equitable Practices

Increase Community Integrated Activities for All Consumers

Consolidate and Reinvest Housing Inventory to Better Meet Changing Consumer Needs

Provide Additional Staff Development Opportunities for to Support Continual Quality Improvement

COMMUNITY LIVING OPTIONS 2023 ANNUAL REPORT

Our Mission:

We assist individuals in achieving their life goals by building relationships through quality services in supportive environments.

Our Vision is to enhance the quality and scope of our services through integrated and coordinated care.

Board of Directors

Debbie Dawson

Melissa Gilbert

Torean Greeley

Louise Kenny

Suzanne McPeak

Dawn Pantaleo

Ron Ryan

Joe Walls

Edward Wilson

CONTACT

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